

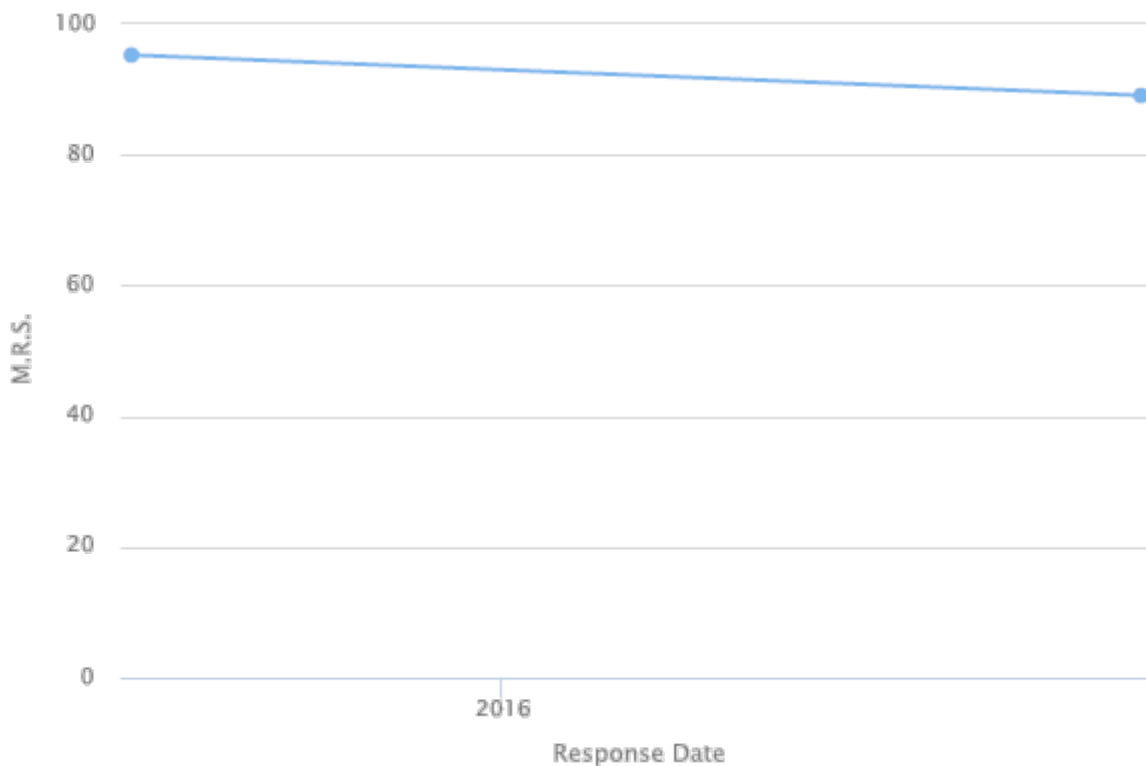
## Trends

Survey:	North Cumbria Transfer Survey
Organisation:	North Cumbria University Hospitals NHS Trust
Date Range:	01 Aug 2016 to 26 Sep 2016

<b>Q1</b>	<b>Were you given an explanation of why you were to be transferred to Cumberland Infirmary?</b>
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Date	MRS Base	N	%
31 Aug 15	64	64	95
01 Aug 16	124	124	89

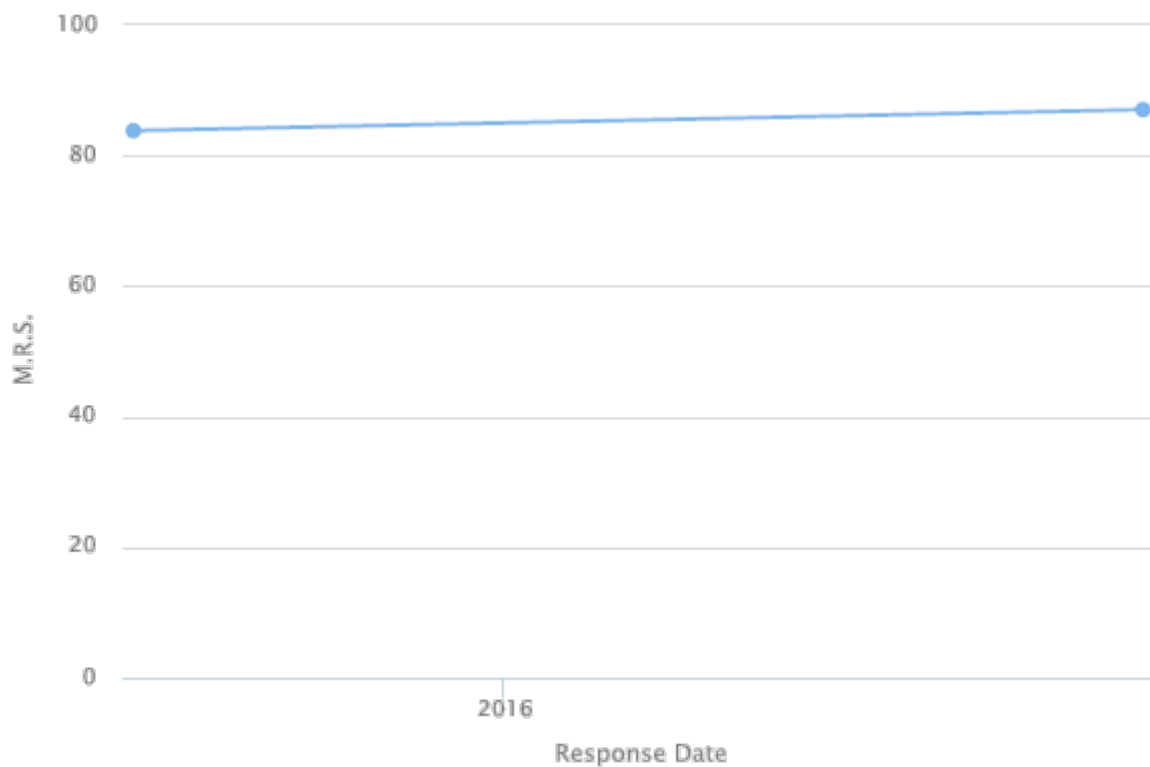
Score	188
Base	91%



**Q2** Was a relative, friend or carer informed that you were to be transferred to Cumberland Infirmary?

Date	MRS Base	N	%
31 Aug 15	62	62	84
01 Aug 16	124	124	87

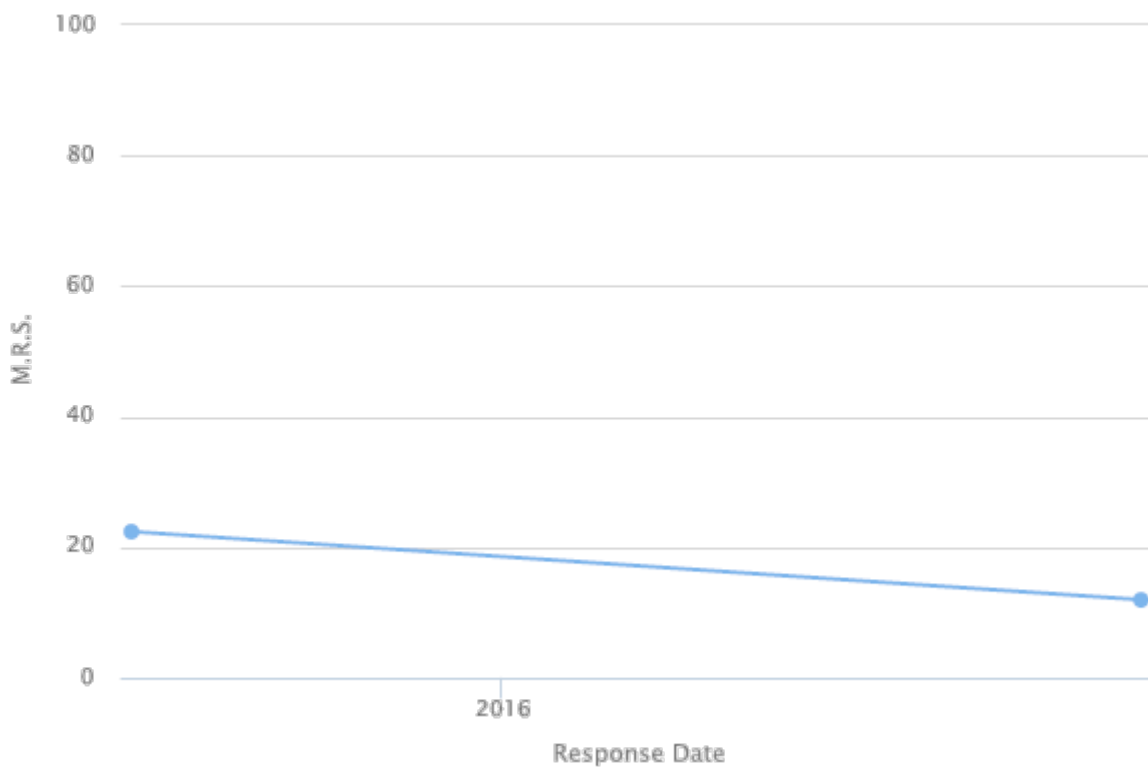
Score	186
Base	86%



**Q3** Was a relative, friend or carer offered the chance to travel with you to Cumberland Infirmary?

Date	MRS Base	N	%
31 Aug 15	49	49	22
01 Aug 16	100	100	12

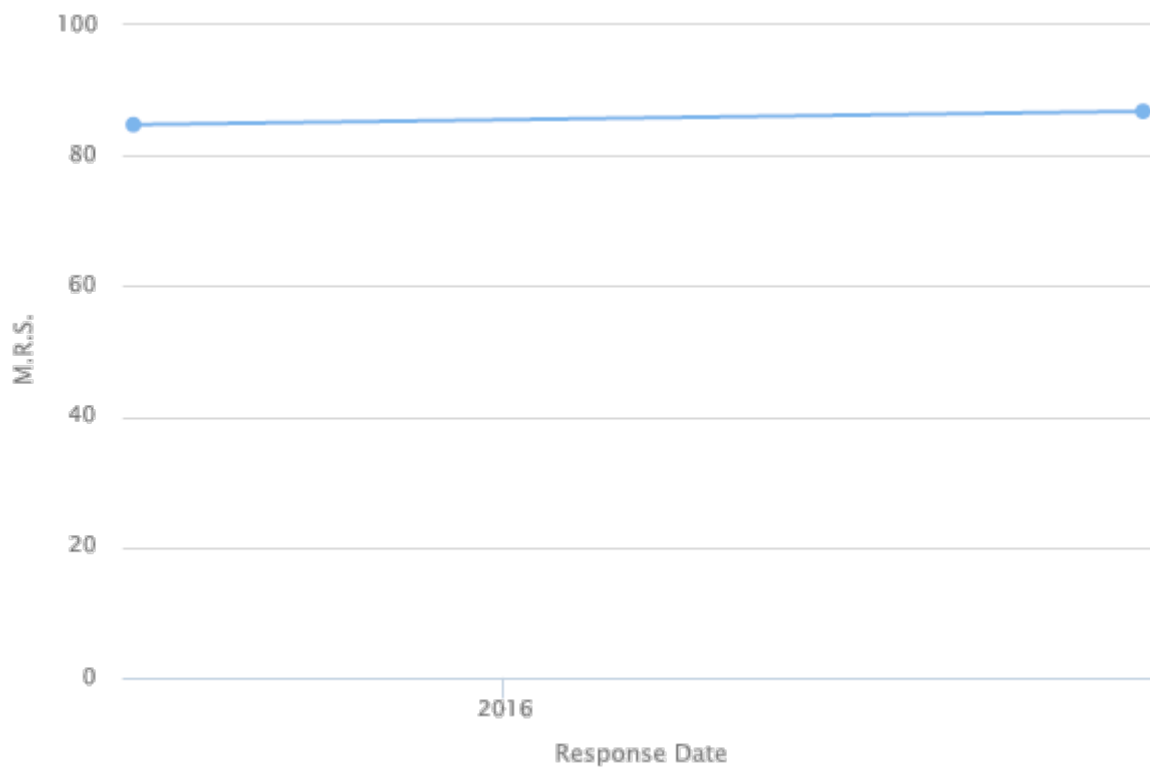
Score	149
Base	15%



**Q11** Did you think the staff did everything they could to control your pain?

Date	MRS Base	N	%
31 Aug 15	23	23	85
01 Aug 16	57	57	87

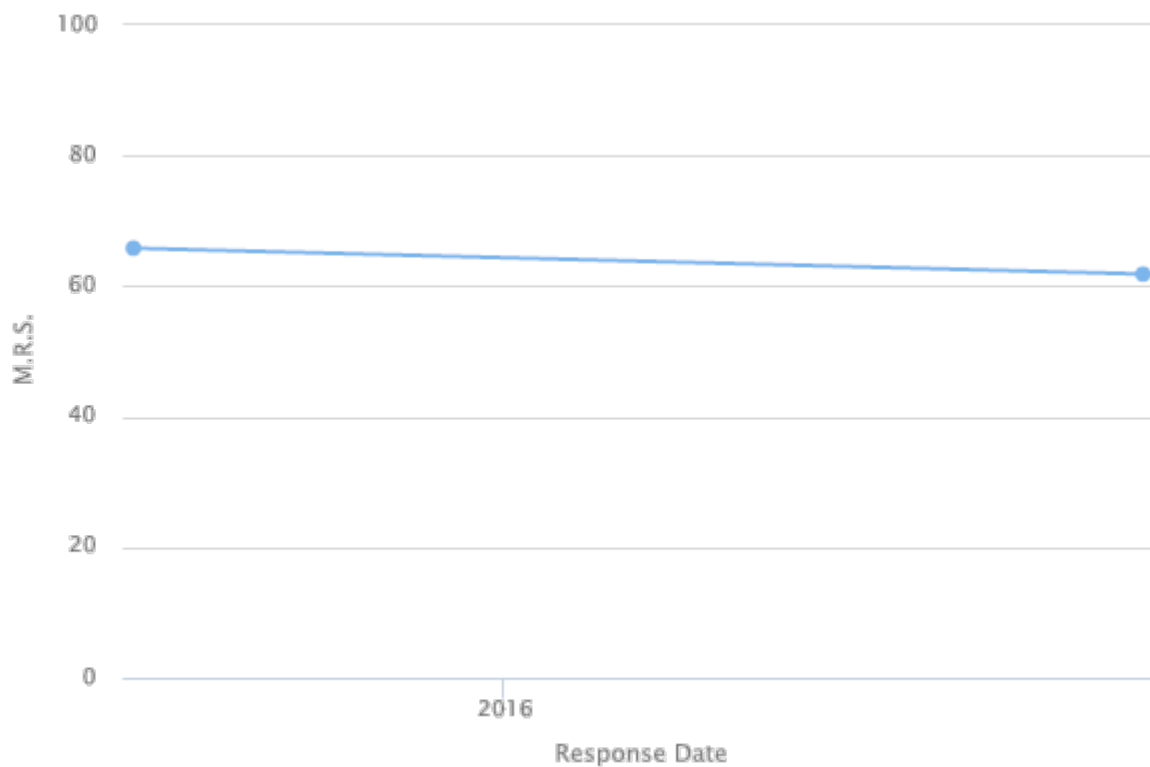
Score	<b>80</b>
Base	<b>86%</b>



**Q12 Overall how would you rate the experience of being transferred to Cumberland Infirmary**

Date	MRS Base	N	%
31 Aug 15	63	63	66
01 Aug 16	124	124	62

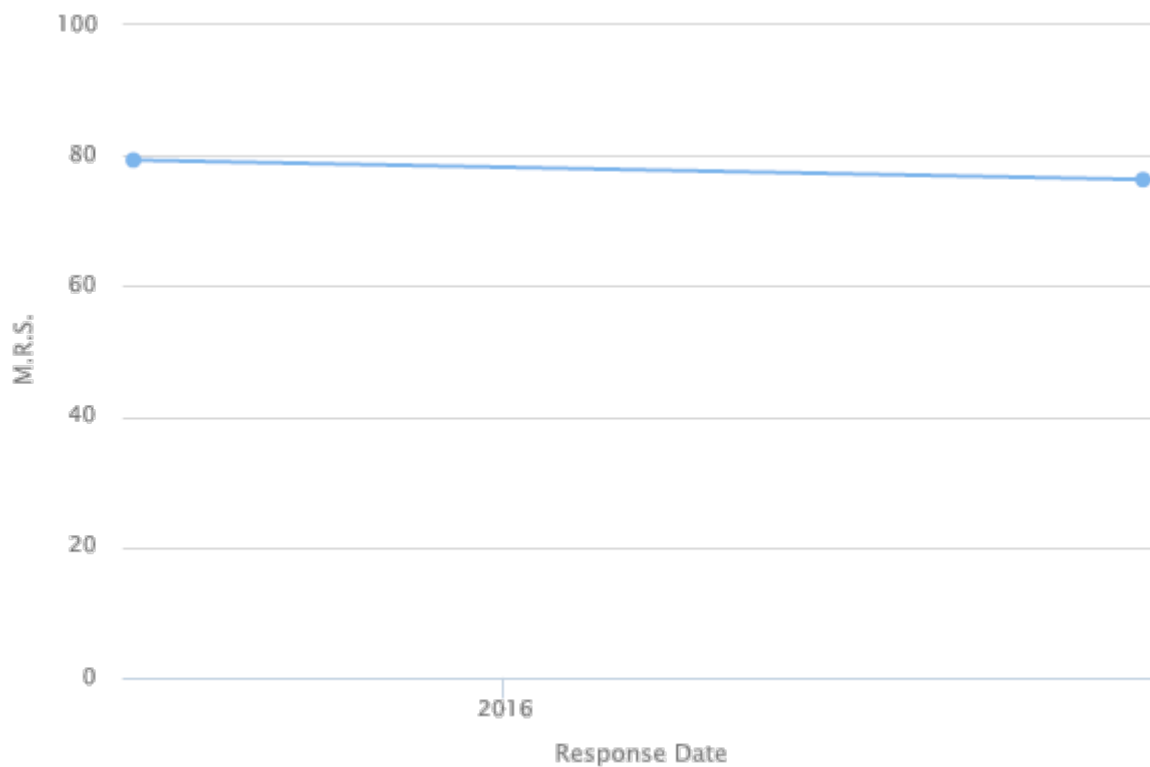
Score	187
Base	63%



**Q18** Overall how would you rate the care received at Cumberland Infirmary?

Date	MRS Base	N	%
31 Aug 15	63	63	79
01 Aug 16	128	128	76

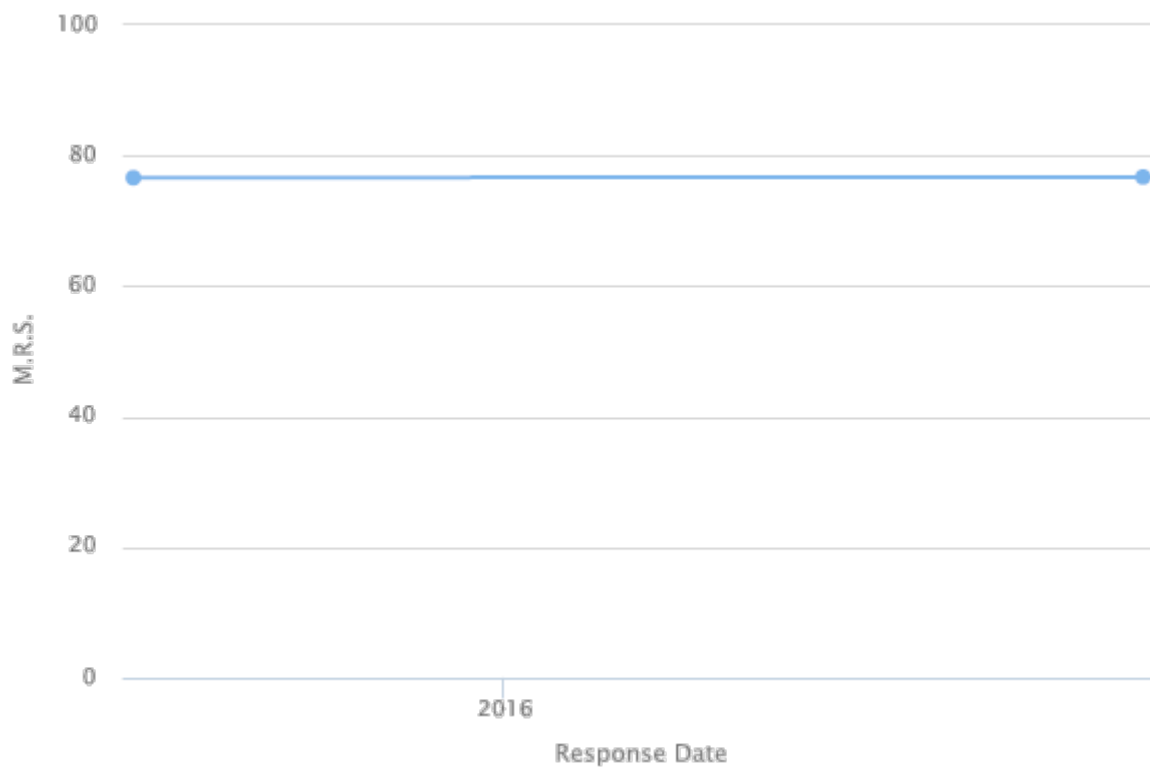
Score	191
Base	77%



**Q19** Was the care you received well-coordinated between the two hospitals?

Date	MRS Base	N	%
31 Aug 15	60	60	77
01 Aug 16	127	127	77

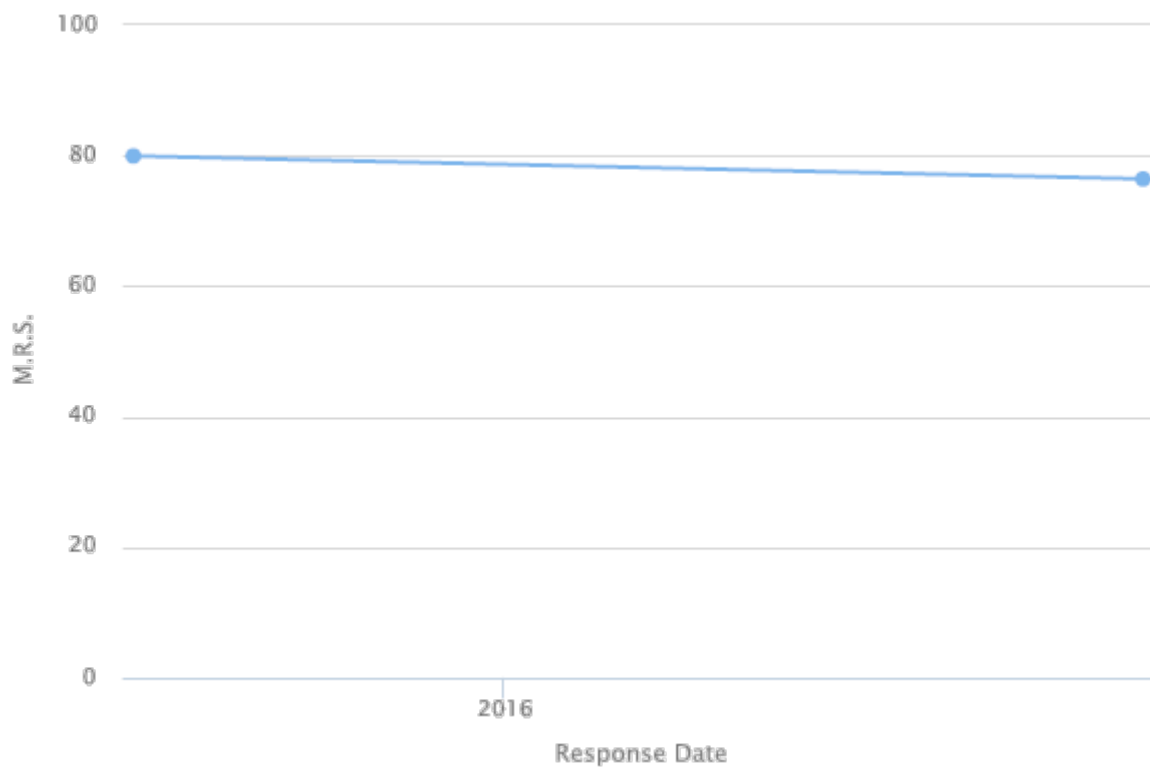
Score	<b>187</b>
Base	<b>77%</b>



**Q24**      **Were you given an explanation of why you were to be transferred back to West Cumberland Hospital?**

Date	MRS Base	N	%
31 Aug 15	15	15	80
01 Aug 16	17	17	76

Score	<b>32</b>
Base	<b>78%</b>

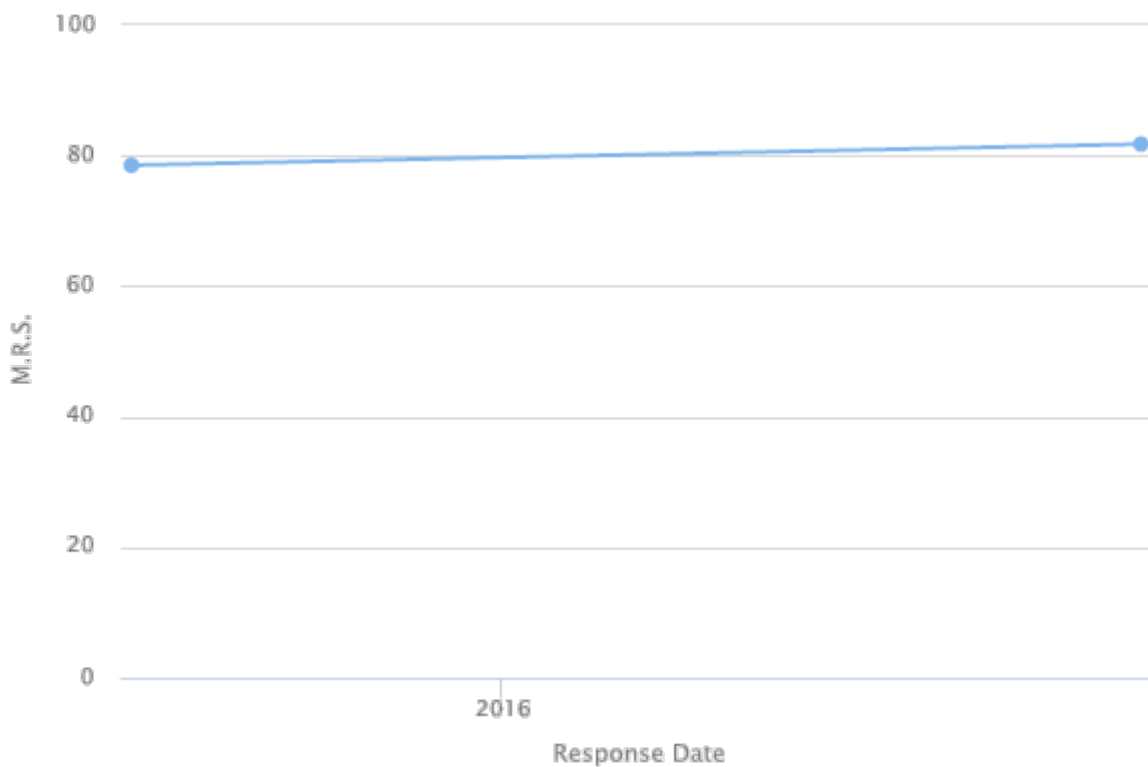




**Q25** Was a relative, friend or carer informed that you were to be transferred back to West Cumberland Hospital?

Date	MRS Base	N	%
31 Aug 15	14	14	79
01 Aug 16	22	22	82

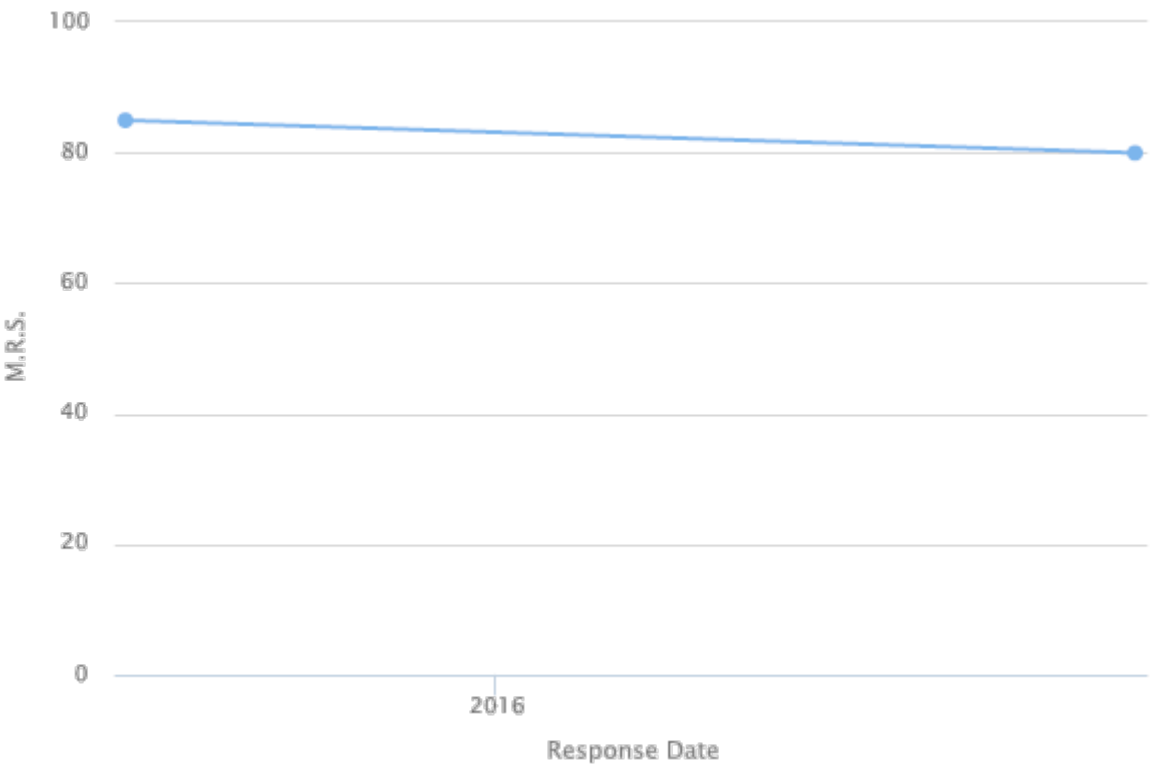
Score	36
Base	81%



**Q27** Did you think the staff did everything they could to control your pain on the journey back to West Cumberland Hospital?

Date	MRS Base	N	%
31 Aug 15	10	10	85
01 Aug 16	10	10	80

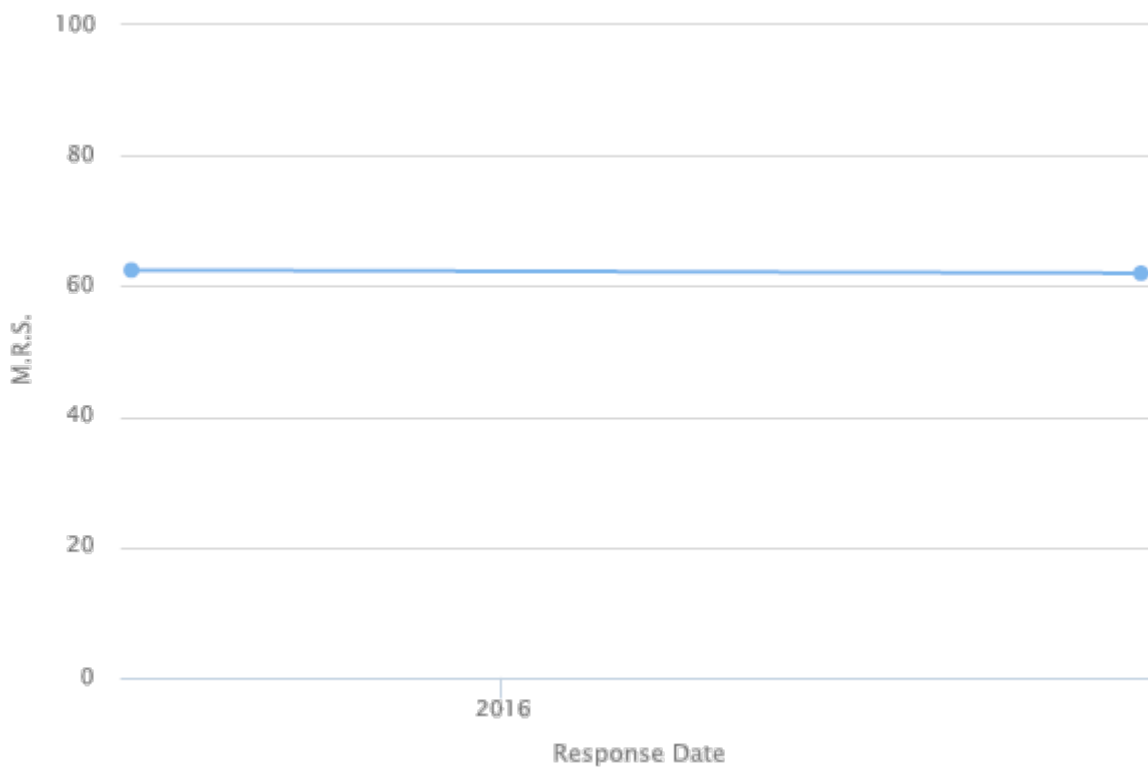
Score	20
Base	83%



**Q28 Overall how would you rate the experience of being transferred back to West Cumberland Hospital?**

Date	MRS Base	N	%
31 Aug 15	16	16	63
01 Aug 16	27	27	62

Score	43
Base	62%



**Q29 Overall how would you rate the care provided by North Cumbria University Hospitals NHS Trust?**

Date	MRS Base	N	%
31 Aug 15	63	63	77
01 Aug 16	124	124	75

Score	187
Base	75%

